DHI Entitlement Management for Users

Quick Start Guide for Entitlements and Licensing

INTRODUCTION

With the MIKE 2026 release, DHI is modernising the way you access and manage your MIKE Powered by DHI software licenses. We are moving from our former licensing system to a modern, industry-standard entitlement management platform based on the Flexnet technology by Revenera.

Customers not ready to transition immediately can continue using the old internet license system with MIKE 2025 and earlier until at least the end of 2026. We plan to retire the old internet license server in early 2027. This means that older installations that are using the old internet license system may be required to move to a physical dongle and license file.

Important note: Older installations rely exclusively on the old internet license server or a dongle. If you want to run older software versions without upgrading your models, you must not uninstall the old installation.

With the new system, the most important clarification is the difference between an entitlement and a license. Entitlements have always existed at DHI, but we rarely referenced them explicitly, instead, we typically grouped both under the term "licenses." However,

- An **entitlement** is what you receive when you purchase MIKE Powered by DHI software. It's the right to use the software whenever you choose.
- A **license** is what the software draws on to perform tasks, such as running a simulation.

In other words, a company might buy the right to run 10 simulations at the same time (the entitlement), but if your colleague is already running a batch of simulations, then you might not be able to get a license from your license server.
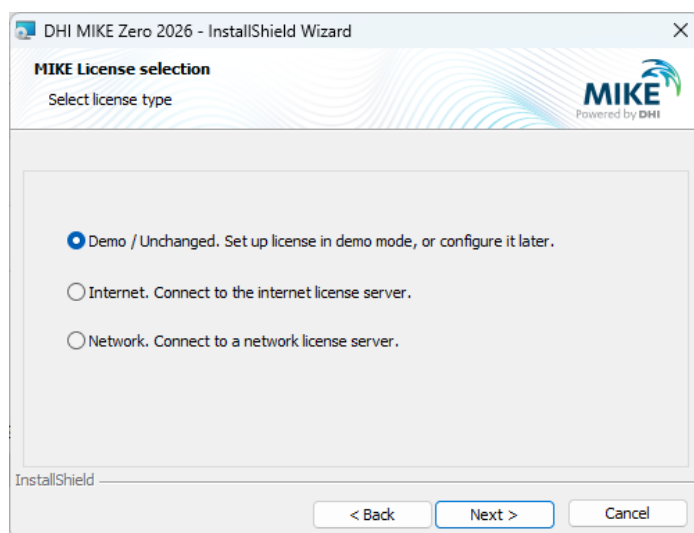
1   Installation

All software downloads are from the Download Center in the DHI Customer Care Portal.

Everything you need is installed when you install MIKE software on a computer. You do not need to install anything separately to connect to a license server and obtain a license to use your MIKE software.

QUICK START FOR USERS

Installation of MIKE Powered by DHI Software

The installation is essentially unchanged. As before, you will be asked whether you want to set up licensing during installation. We recommend that you Choose "Demo/Unchanged" and connect your software after the installation.
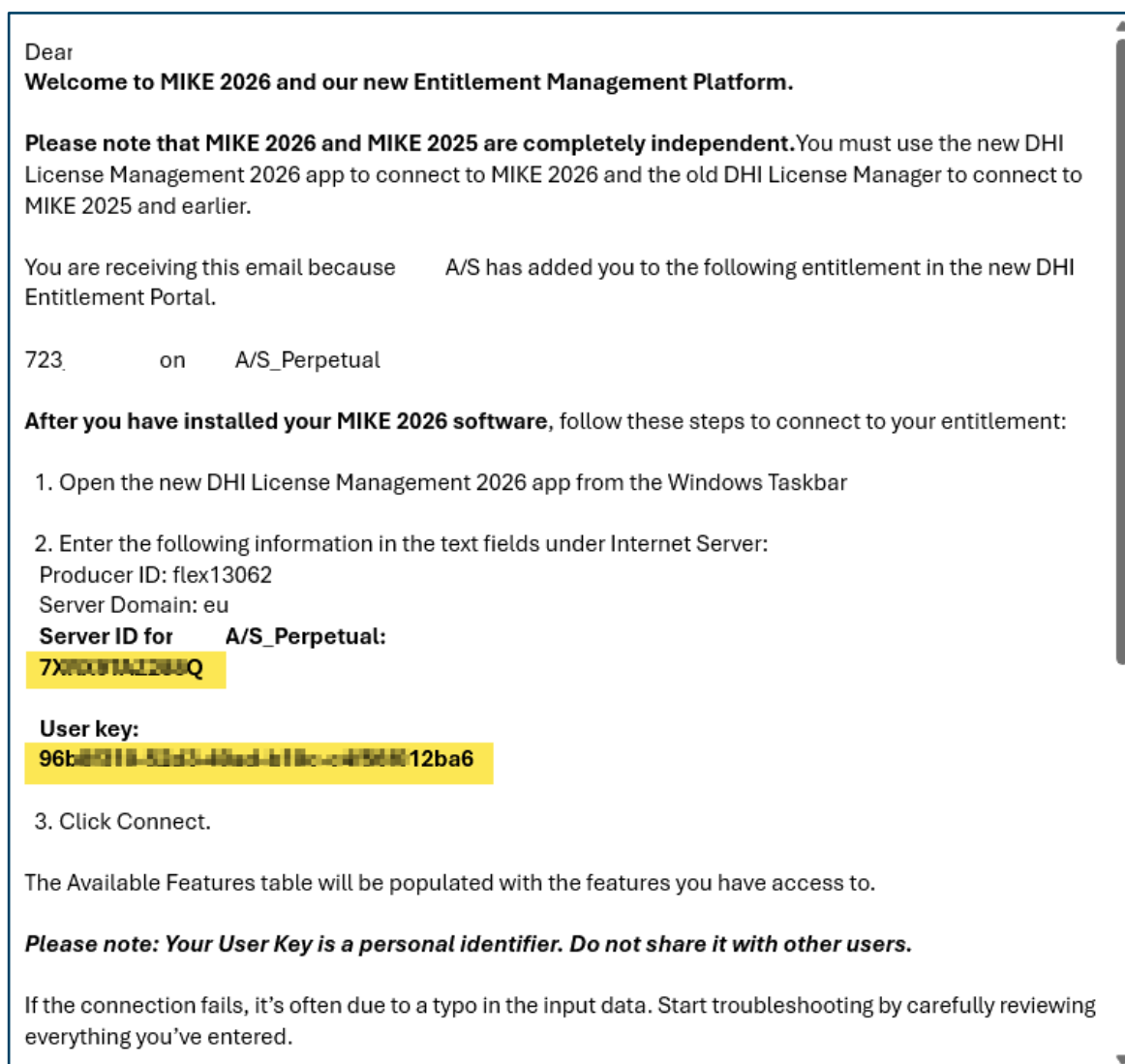

Connecting to the internet server

To run MIKE Powered by DHI software, you need to connect to a license server. The license server can be either the internet server that every company has, or it can be a network server on your company's network, or a local server located on your own computer. In all cases, the connection is configured in the DHI License Manager.

The information required to connect to your internet server is included in the information email that you receive when your administrator adds you to an entitlement.

In this email, you will find four important pieces of information.

- The **Producer ID** is the name of the DHI license tenant. This is the same for every company.
- The **Server Domain** indicates that our current tenant is in the EU. This is the same very every company.
- The **ServerID** is the Server address that you have access to. Perpetual licenses and subscriptions each have a separate Server ID.
- The **User key** is a unique code for you that is connected to your email address.
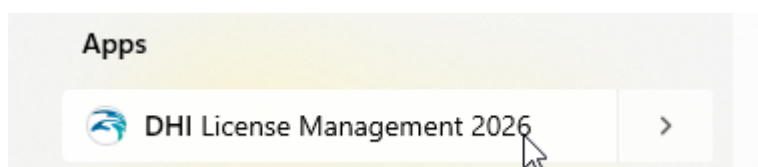
Dear

Welcome to MIKE 2026 and our new Entitlement Management Platform.

Please note that MIKE 2026 and MIKE 2025 are completely independent. You must use the new DHI License Management 2026 app to connect to MIKE 2026 and the old DHI License Manager to connect to MIKE 2025 and earlier.

You are receiving this email because _____ A/S has added you to the following entitlement in the new DHI Entitlement Portal.

723_____ on _____ A/S_Perpetual

After you have installed your MIKE 2026 software, follow these steps to connect to your entitlement:

1. Open the new DHI License Management 2026 app from the Windows Taskbar

2. Enter the following information in the text fields under Internet Server:
Producer ID: flex13062
Server Domain: eu
Server ID for _____ A/S_Perpetual:
7X███████Q

User key:
96b██████████████12ba6

3. Click Connect.

The Available Features table will be populated with the features you have access to.

Please note: Your User Key is a personal identifier. Do not share it with other users.

If the connection fails, it's often due to a typo in the input data. Start troubleshooting by carefully reviewing everything you've entered.

You need the ==Server ID== and your ==User Key== to connect to your company's entitlements.

> *Critical note: Your User Key is your personal identifier for the DHI entitlement management platform. Keep it private and do not share it with other users or colleagues.*

You connect to your entitlements using the DHI License Manager. There are four tabs in this dialog. However, as a User, you will only use the Connect tab.

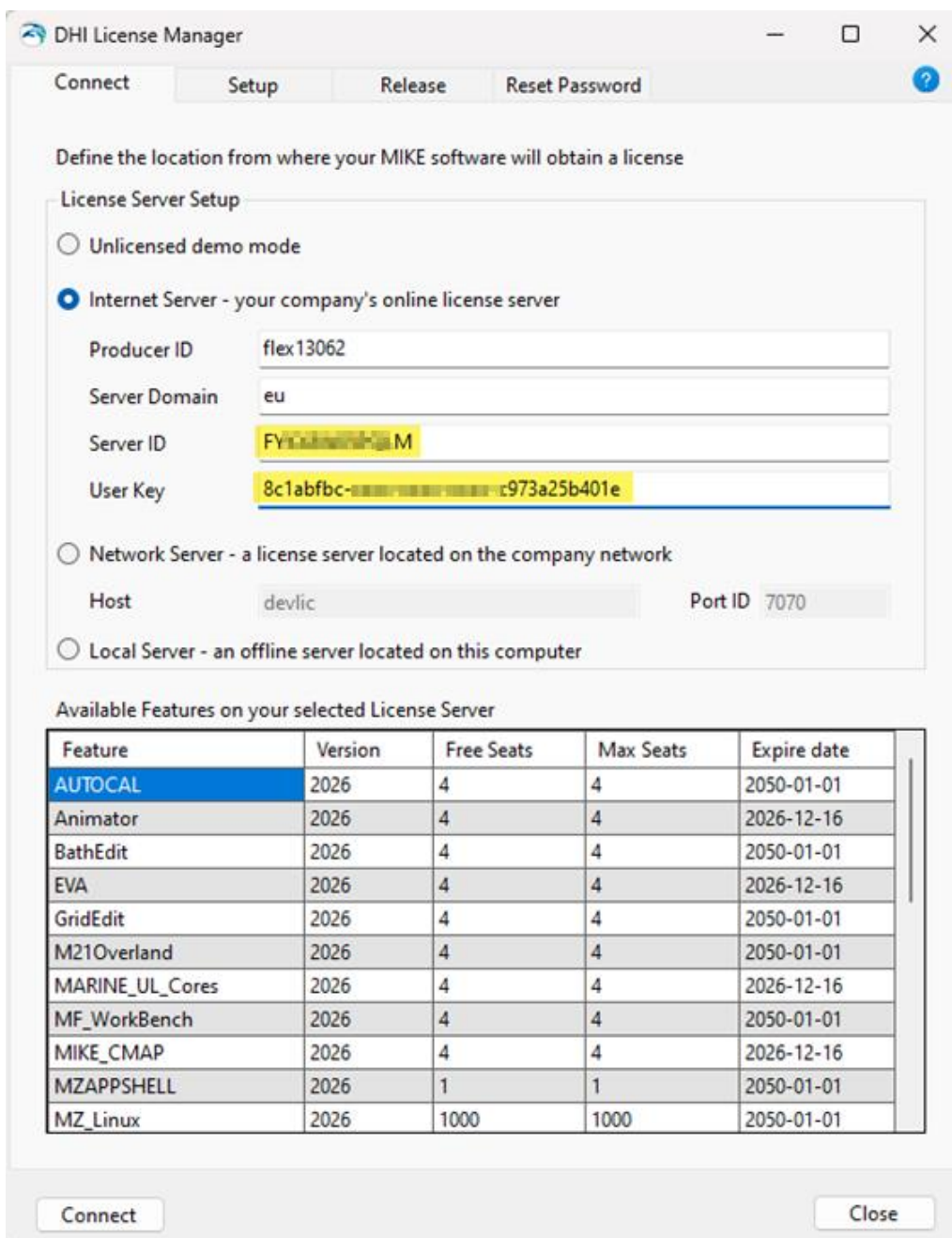To connect to an entitlement on your internet server:

1. Open the **DHI License Manager 2026** using the Windows Taskbar.

2. Fill in the Producer ID (flex13062) and the Server Domain (eu)
3. **Copy/paste the ServerID and the User Key from the email into the relevant text fields.**

4. Click Connect

The table of Available Features will be populated with the features you have access to. You can now start using your MIKE Powered by DHI software!

Note: There will be duplicate lines if the same feature is available in multiple products.

Connecting to a network server

If your administrator has created a network server, you can connect to the server by:

1. Selecting: Network Server
2. Typing the server name or IP address of the network server in the Host field
3. Clicking Connect

In rare cases, there could be a conflict with the Port ID. It his happens you will need to discuss the port settings with your IT administrator.

The table of Available Features will be populated with the features that you have access to. Note that there may be duplicate lines if the same feature is available in multiple products.

2   Frequently asked questions

I am an Administrator, not a User. What should I do?

There is a separate Quick Start Guide for Administrators with more detailed information on onboarding users and managing entitlements.

I am the only user in the company. Who is my Administrator?

If you are the only user then you are probably also the Administrator. However, the default Administrator may be the person who purchased the software. If you are in doubt and do not have Administrator access, then you can contact Customer Care to find out who the default Administrator is.

How do I find out who my Administrator is?

The Administrator is typically the person who purchased the software. If you are already on boarded, then you can seeA in the portal who has the Administrator role. If you are not on boarded yet and you are in doubt, you can contact Customer Care to find out who the default Administrator is.

I am a User. can I also be an Administrator even if there is already one?

There is no limit on the number of Administrators. You need to contact your current Administrator to have your role upgraded.

As a User, do I have to download and install the software myself?

In most cases, users have the software installed on their own PC. In some companies, installing software is managed by the central IT department. Some companies are less restrictive. The main criteria is that you need to have administrator privileges on your computer to install MIKE 2026. If you are in doubt, contact your IT department.

Do I have to install the new license system?

No. As a user, all the necessary license files are installed when you install MIKE 2026.

Is the OneLogin to the Customer Care portal also for the DHI Entitlement Portal?

No. The OneLogin is used to identify who is using the download site. You need to log in with the OneLogin before you are allowed to download. This can be done directly from the Download page, or you will be asked when trying to download a file.

What is the difference between an 'entitlement' and a 'license'?

An entitlement is what you buy – a right to use the software. A license is what the software locks when you use the software.