

DHI Entitlement Management for Users

Quick Start Guide for Entitlements and Licensing

With the MIKE 2026 release, DHI is modernising the way you access and manage your MIKE Powered by DHI software licenses. We are moving from our former licensing system to a modern, industry-standard entitlement management platform based on the Flexnet technology by Revenera.

Entitlements have always existed at DHI, but we rarely referenced them explicitly, instead, we typically grouped both under the term “licenses.” However,

- An **entitlement** is what you receive when you purchase MIKE Powered by DHI software. It’s the right to use the software whenever you choose.
- A **license** is what the software draws on to perform tasks, such as running a simulation.

In other words, a company might buy the right to run 10 simulations at the same time (the entitlement), but if your colleague is already running a batch of simulations, then you might not be able to get a license from your license server.

Important note: Customers not ready to transition immediately can continue using the old internet license system with MIKE 2025 and earlier until at least the end of 2026. We plan to retire the old internet license server in 2027. This means that older installations that are using the old internet license system may be required to move to a physical dongle and license file. Older installations rely exclusively on the old internet license server or a dongle. **If you want to run older software versions without upgrading your models, you must use the old version.**

1 Installation of MIKE Powered by DHI Software

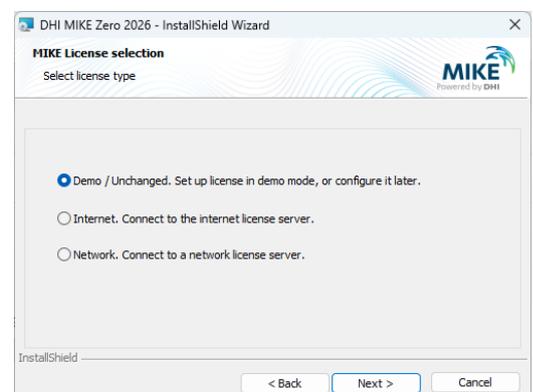
All software downloads are from the [Download Center - DHI Customer Care Portal](#).

Everything you need is installed when you install MIKE software on a computer. You do not need to install anything separately to connect to a license server and obtain a license to use your MIKE software

The installation is essentially unchanged. As before, you will be asked whether you want to set up licensing during installation. We recommend that you

Choose “Demo/Unchanged”

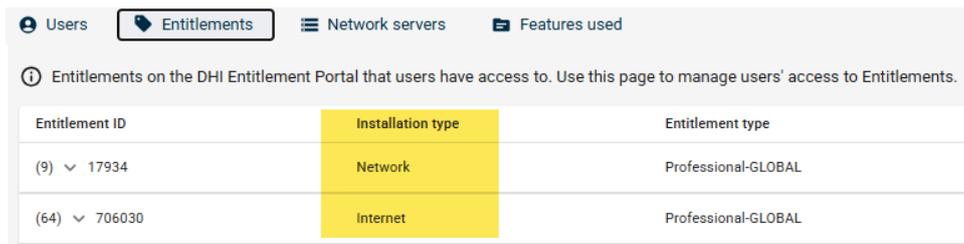
and connect your software after the installation.



2 Connecting to a License Server

To run MIKE Powered by DHI software, you need to connect to a license server. The license server can be either the “Internet” server that every company has, or it can be a “Network” server on your company’s network. A local server is simply a network server located on your own computer. In all cases, the connection is configured in the DHI License Manager.

The license server that is available to you is defined by your sales agreement. You can determine which license server you have in the DHI Entitlement Portal in the Entitlements tab



| Entitlement ID | Installation type | Entitlement type |
|----------------|-------------------|---------------------|
| (9) 17934 | Network | Professional-GLOBAL |
| (64) 706030 | Internet | Professional-GLOBAL |

3 Connecting to the Internet Server

The Internet license server is accessible whenever you have an internet connection, which makes it very flexible relative to a Network server.

3.1 Auto-generated emails

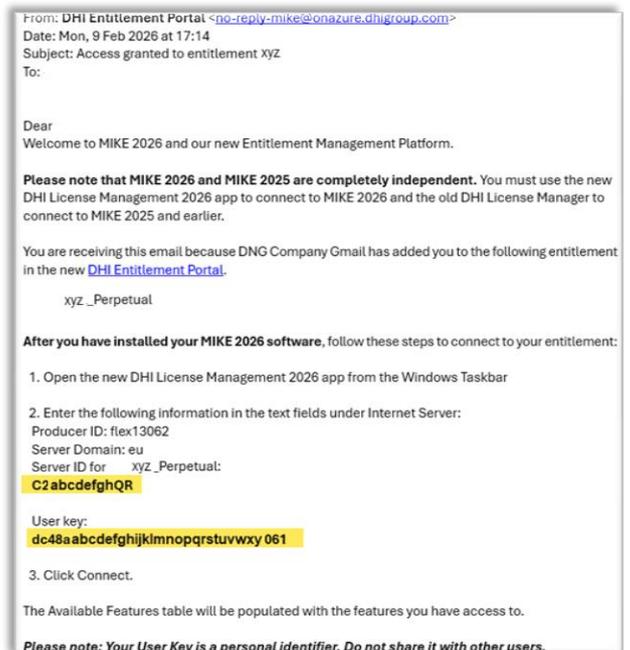
If your company is using the Internet server, then every user will receive at least two emails.

1. You will receive the first email when your Administrator adds you as a User in the new DHI Entitlement Portal.
2. You will receive a “Access granted...” email when your Administrator adds you to an Entitlement in the DHI Entitlement Portal.
3. You may receive additional “Access granted...” emails if your Administrator adds you to more than one Entitlement.

To connect to an entitlement, you must be added by your Administrator to that entitlement.

The information required to connect to your internet server is included in the “Access granted...” email. Here, you will find four important pieces of information.

- The **Producer ID** is the name of the DHI license tenant. This is the same for every company.
- The **Server Domain** indicates that your tenant is in the EU. This is the same very every company.
- The **ServerID** is the Server address that you have access to. Perpetual licenses and subscriptions each have a separate Server ID.



- The **User key** is a unique code for you that is connected to your email address.

You need the **Server ID** and your **User Key** to connect to your company's entitlements.

Critical note: Your User Key is your personal identifier for the DHI entitlement management platform. Keep it private and do not share it with other users or colleagues.

3.2 Configuring your connection

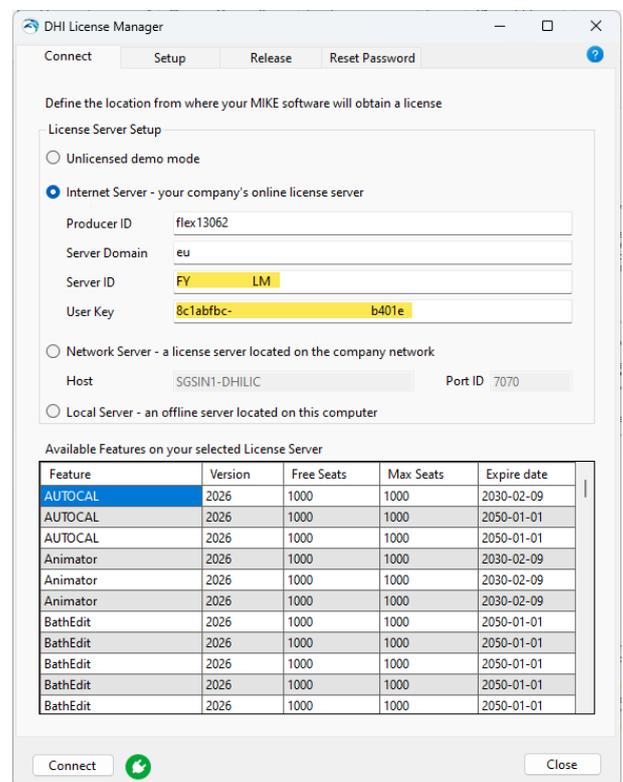
You connect to your entitlements using the DHI License Manager. There are four tabs in this dialog. However, as a User, you will only use the Connect tab.

To connect to an entitlement on your internet server:

1. Open the **DHI License Manager 2026** using the Windows Taskbar.



2. Select **"Internet Server"**
3. Fill in the Producer ID (flex13062) and the Server Domain (eu)
4. Copy/paste the **ServerID** and the **User Key** from the email into the relevant text fields.
5. Click Connect



| Feature | Version | Free Seats | Max Seats | Expire date |
|----------|---------|------------|-----------|-------------|
| AUTOCAL | 2026 | 1000 | 1000 | 2030-02-09 |
| AUTOCAL | 2026 | 1000 | 1000 | 2050-01-01 |
| AUTOCAL | 2026 | 1000 | 1000 | 2050-01-01 |
| Animator | 2026 | 1000 | 1000 | 2030-02-09 |
| Animator | 2026 | 1000 | 1000 | 2030-02-09 |
| Animator | 2026 | 1000 | 1000 | 2030-02-09 |
| BathEdit | 2026 | 1000 | 1000 | 2050-01-01 |
| BathEdit | 2026 | 1000 | 1000 | 2050-01-01 |
| BathEdit | 2026 | 1000 | 1000 | 2050-01-01 |
| BathEdit | 2026 | 1000 | 1000 | 2050-01-01 |
| BathEdit | 2026 | 1000 | 1000 | 2050-01-01 |
| BathEdit | 2026 | 1000 | 1000 | 2050-01-01 |

The table of Available Features will be populated with the features you have access to. There will be duplicate lines if the same feature is available in multiple products.

You can now start using your MIKE Powered by DHI software!

4 Connecting to a network server

If you connect to a network server on your company's network, the connection is still configured in the DHI License Manager.

Unlike the Internet server, there is no user control on network servers. This means that there is no user emails or User Key required. Access control is managed by your IT department by controlling access to the sever itself.

To use a network server, your administrator must first install the network server software on the server.

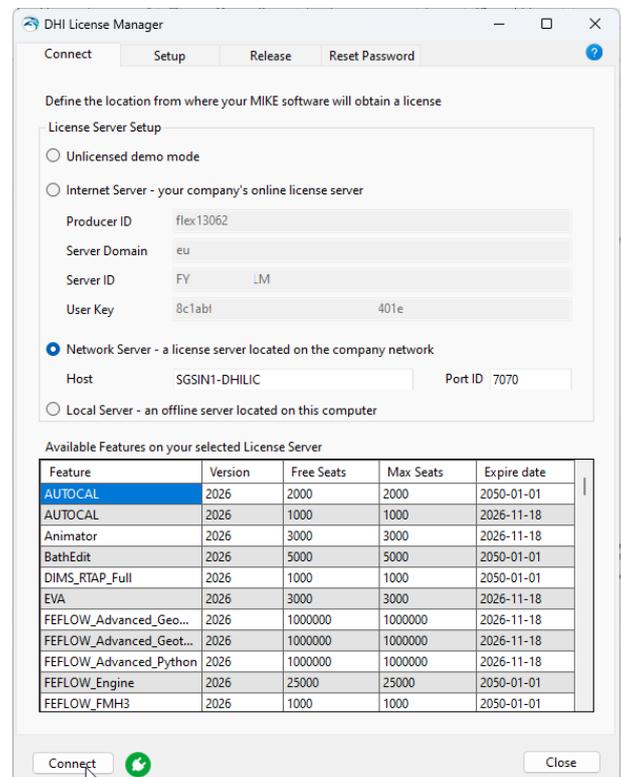
4.1 Configuring your connection

If your administrator has created a network server, to connect to the server:

1. Open the **DHI License Manager 2026** using the Windows Taskbar.



2. Select **"Network Server"**
3. In the Host field, fill in the server name or IP address of the network server
4. Click Connect



DHI License Manager

Connect Setup Release Reset Password

Define the location from where your MIKE software will obtain a license

License Server Setup

Unlicensed demo mode

Internet Server - your company's online license server

Producer ID flex13062

Server Domain eu

Server ID FY .LM

User Key 8c1abl 401e

Network Server - a license server located on the company network

Host SGSIN1-DHILIC Port ID 7070

Local Server - an offline server located on this computer

Available Features on your selected License Server

| Feature | Version | Free Seats | Max Seats | Expire date |
|-------------------------|---------|------------|-----------|-------------|
| AUTOCAL | 2026 | 2000 | 2000 | 2050-01-01 |
| AUTOCAL | 2026 | 1000 | 1000 | 2026-11-18 |
| Animator | 2026 | 3000 | 3000 | 2026-11-18 |
| BathEdit | 2026 | 5000 | 5000 | 2050-01-01 |
| DIMS_RTAP_Full | 2026 | 1000 | 1000 | 2050-01-01 |
| EVA | 2026 | 3000 | 3000 | 2026-11-18 |
| FEFLOW_Advanced_Geo... | 2026 | 1000000 | 1000000 | 2026-11-18 |
| FEFLOW_Advanced_Geot... | 2026 | 1000000 | 1000000 | 2026-11-18 |
| FEFLOW_Advanced_Python | 2026 | 1000000 | 1000000 | 2026-11-18 |
| FEFLOW_Engine | 2026 | 25000 | 25000 | 2050-01-01 |
| FEFLOW_FMHS | 2026 | 1000 | 1000 | 2050-01-01 |

Connect Close

The table of Available Features will be populated with the features you have access to. There will be duplicate lines if the same feature is available in multiple products.

In rare cases, there could be a conflict with the Port ID. It his happens discuss the port settings with your IT administrator.

You can now start using your MIKE Powered by DHI software!

5 Frequently asked questions

I am an Administrator, not a User. What should I do?

There is a separate Quick Start Guide for Administrators with more detailed information on onboarding users and managing entitlements.

I am the only user in the company. Who is my Administrator?

If you are the only user then you are probably also the Administrator. However, the default Administrator may be the person who purchased the software. If you are in doubt and do not have Administrator access, then you can contact Customer Care to find out who the default Administrator is.

How do I find out who my Administrator is?

The Administrator is typically the person who purchased the software. If you are already on boarded, then you can see in the portal who has the Administrator role. If you are not on boarded yet and you are in doubt, you can contact Customer Care to find out who the default Administrator is.

I am a User. can I also be an Administrator even if there is already one?

There is no limit on the number of Administrators. You need to contact your current Administrator to have your role upgraded.

As a User, do I have to download and install the software myself?

In most cases, users have the software installed on their own PC. In some companies, installing software is managed by the central IT department. Some companies are less restrictive. The main criteria is that you need to have administrator privileges on your computer to install MIKE 2026. If you are in doubt, contact your IT department.

Do I have to install the new license system?

No. As a user, all the necessary license files are installed when you install MIKE 2026.

Is the OneLogin to the Customer Care portal also for the DHI Entitlement Portal?

No. The OneLogin is used to identify who is using the download site. You need to log in with the OneLogin before you are allowed to download. This can be done directly from the Download page, or you will be asked when trying to download a file.

What is the difference between an 'entitlement' and a 'license'?

An entitlement is what you buy – a right to use the software. A license is what the software locks when you use the software.