

MIKE Internet License

User Guide



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1 General information

The MIKE Internet License service is for customers who have opted to use an Internet license for accessing MIKE Software in licensed mode. For Internet license customers, DHI will create One administrator license account for accessing the Internet license server. The administrator will then be able to create all other user accounts including other administrators. Therefore, please contact your company administrator if you need access to your company's DHI Internet License.

The Internet license can be used and is supported for all MIKE products for the latest two major releases.

In case your company has purchased a dongle-based license, please refer to our separate user guide for DHI License management.

2 Default settings

These settings are pre-set in all MIKE products and do not need any changes. However, should you need to restore the default settings, please use the information below:

From MIKE version 2019 and onward, these Internet license servers are used with HTTPS (port 443):

- <https://dk.license.mikebydhi.com/svc>
- <https://license2.mikebydhi.com/svc>

To be able to connect to the Internet license, it is required that service port 443 is open for an SSL connection.

Be sure that no firewalls are blocking the port. Contact your company's IT department for assistance. When contacting your company's IT department, remember also to ask them if your company uses proxy servers or SSL inspection software. This information can be helpful when setting up the internet License.

	Primary Server:	Secondary Server:
Endpoint	https://dk.license.mikebydhi.com/svc	https://license2.mikebydhi.com/svc
Hostname	dk.license.mikebydhi.com	license2.mikebydhi.com
IP address	Dynamic	Dynamic
Protocol	https on top of tcp	https on top of tcp

3 Getting started

Once your company's license administrator has assigned you a MIKE license and you either have received your credentials for the Internet License service or you have a MIKE Cloud account, you are ready to connect.

It is not necessary to install the DHI License Management separately to use the Internet License. A studio version is already included in any MIKE Product installer.

Open the DHI License Management Utility on your PC by right-clicking and choosing 'run as admin'.

Enter your credentials before clicking Connect and Apply. Make sure you do not include any blanks/spaces around neither username nor password, see Figure 1 below.

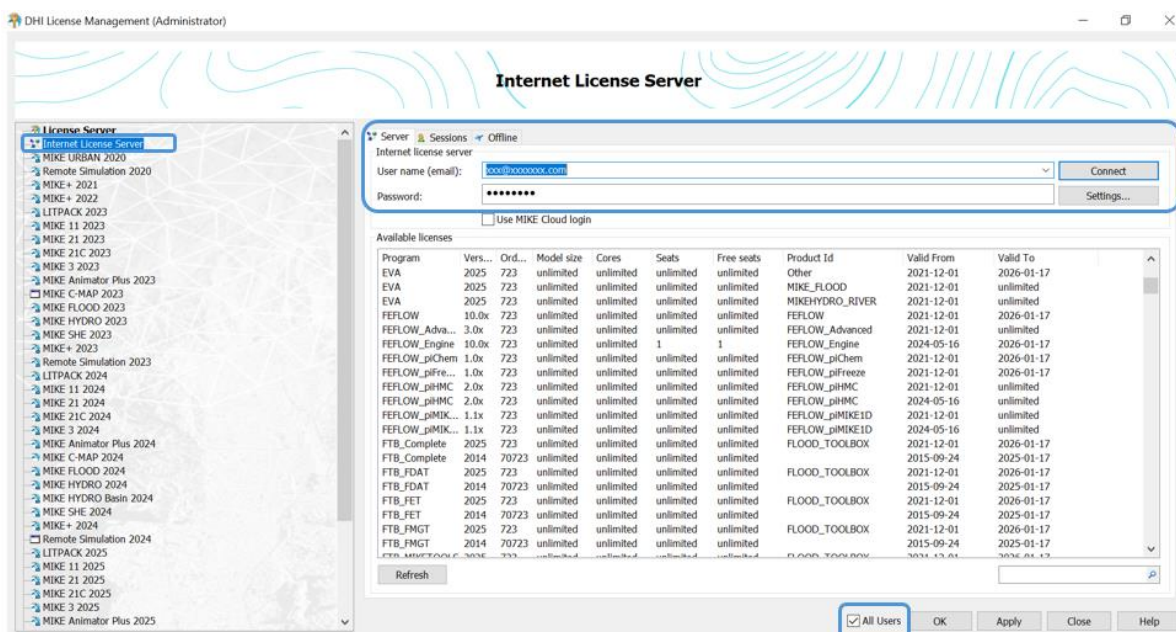


Figure 1 Login by using your internet license credential

Release 2024 update 1 and later versions, give you the possibility of using your MIKE Cloud account for logging in. Please check 'use MIKE Cloud login' and click Connect and Apply, see Figure 2.

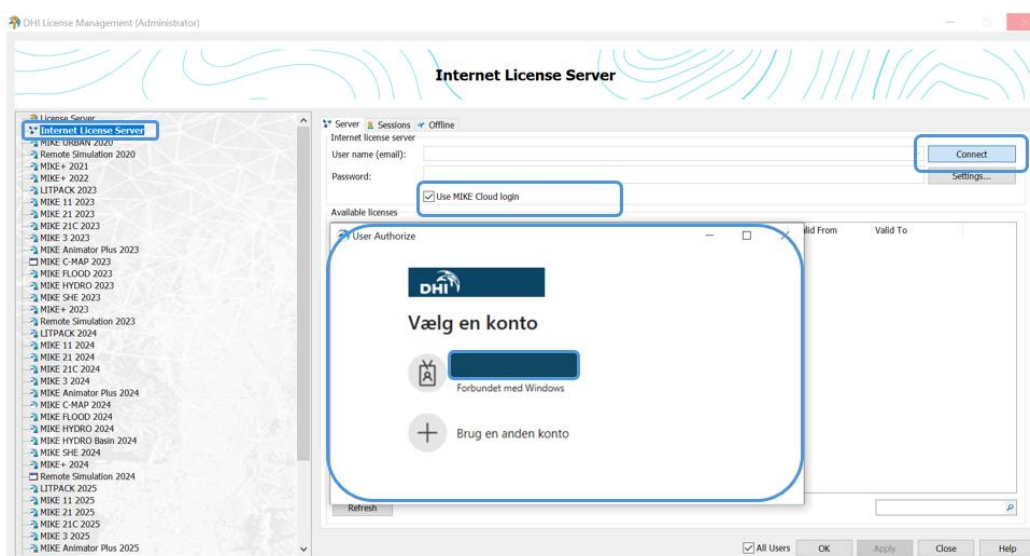


Figure 2 Login from DHI Cloud account

Note: MIKE applications and engines prior to release 2024 update 1 only support the username and password way of authorizing. If you need to use applications and engines released both before and after release 2024 update 1 you can connect in both ways at the same time:

1. Enter your username and password and click Connect and Apply
2. Check 'Use MIKE Cloud login' and click Connect and Apply

In this way old applications and engines will use username/password to get authenticated while new applications and engines will use your MIKE Cloud account.

In both cases, when connected you will be able to see the available licenses.

Clicking the Sessions tab at the top, will show you a list of who is currently using the licenses.

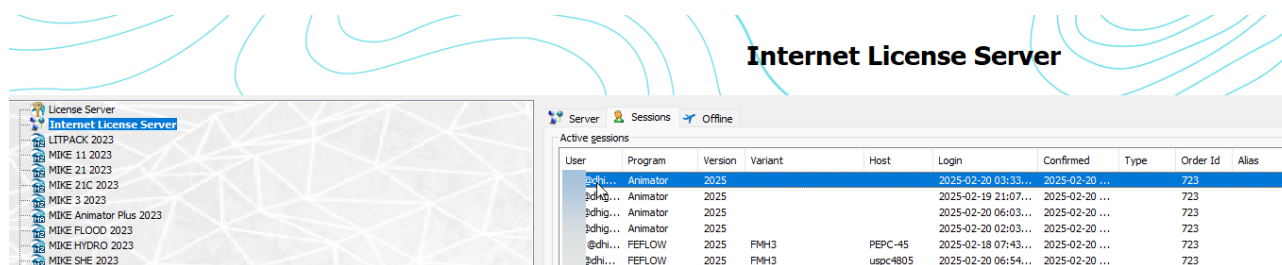


Figure 3 A list of active sessions for users in the same organization.

4 Offline mode

Offline mode allows users to check out licenses from the internet license server to be used locally and thereby give you the flexibility to work offline.

Offline mode is available for MIKE products from version 2020 and onwards. To check out licenses it is required to have a PROFESSIONAL license and to be online while checking out the licenses. Only one seat can be checked out at a time and all modules under the same product will be checked out. Fill in the fields as required showing in figure 4:

- Open the DHI License Management utility and connect to the internet license server using your Internet license credential or MIKE Cloud account as described in the previous section.
- Select **Offline** in the tab menu (see Figure 4)
- Select the product you wish to check out.
- Select the Order ID (dongle ID) you wish to “borrow” the offline license from
- Select the expiry date from the calendar. The offline license can be checked out for max 14 days. When expiry date is reached, checked out license will be returned to the internet license pool. Note: it is not possible to return offline licenses manually to the pool.



Figure 4 Offline tab menu

Click the **Checkout** button; a popup window will appear asking you to confirm the ‘check out’. The check out process will take a few seconds until a list of offline licenses is shown. Then the checkout process has been completed successfully, and the offline licenses are activated.

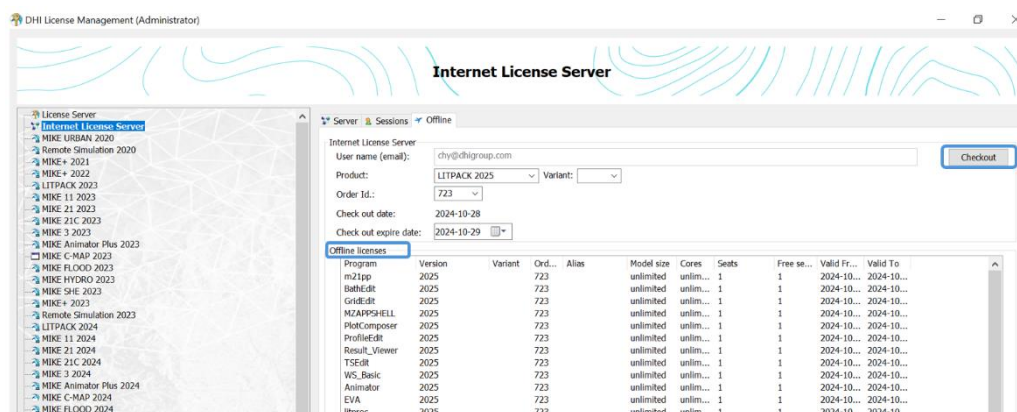


Figure 5 A list of available offline licenses is available

Your application may use multiple license modules which are included in different product packages. Therefore, it is recommended to test the offline licenses.

The test can be performed as below:

- Check out the licenses
- Turn off the internet connection
- Run your application. If any error messages appear, saying a license is missing or a model runs in Demo mode, turn on the internet connection and check out the additional licenses/product needed.

When offline, a list of offline licenses will show including Order ID and Valid To date. The offline licenses for a product package will also be displayed under 'Available Licenses' when selecting the product package or Internet License Server on the main menu.

5 Internet license Web portal

You find the web portal here: [DHI Internet License Portal](#).

In the web portal you have access to various levels of information about your company's license and users depending on your user rights.

To log into the portal please use the same credentials as for connecting to the license or use your MIKE Cloud account. See Figure 6.

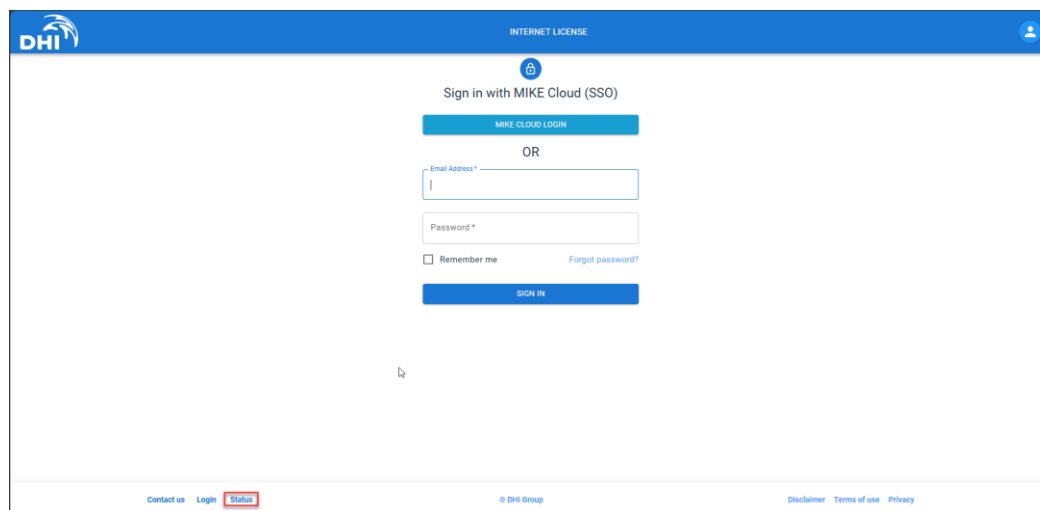


Figure 6 Internet license web portal

5.1 Internet license service's status

The operational status of the Internet license service can be checked on the Status page. Sign in is not required for the status info (see Figure 6 above).

The operational status of the different Internet license servers and of the web portal are listed there. Planned maintenance of the servers will also be announced on the web portal. See Figure 7.

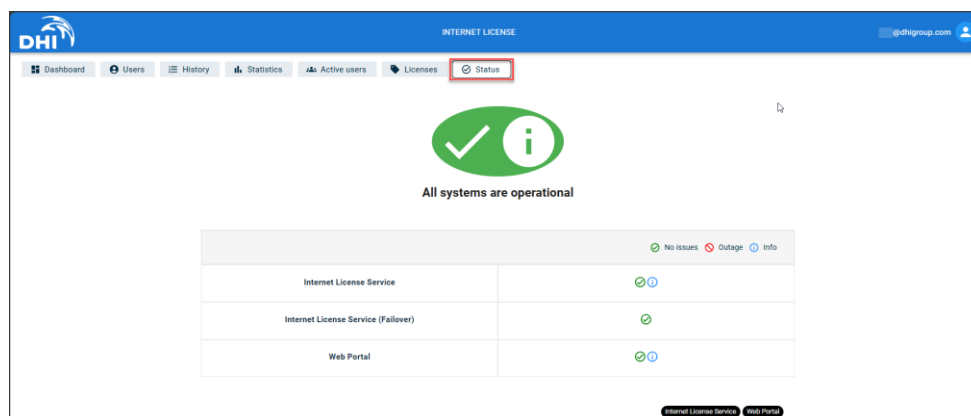


Figure 7 Status displayed on Internet license web portal

5.2 Portal Features

There are several portal features, and they are explained in detail in the following sections. Some of the features are only available to an Administrator/Super User.

5.2.1 Dashboard

You will be directed to the **Dashboard** when you log on to the portal, see Figure 8.

The dashboard gives a quick overview of the usage of MIKE products in the shared pool of licenses within your organisation.

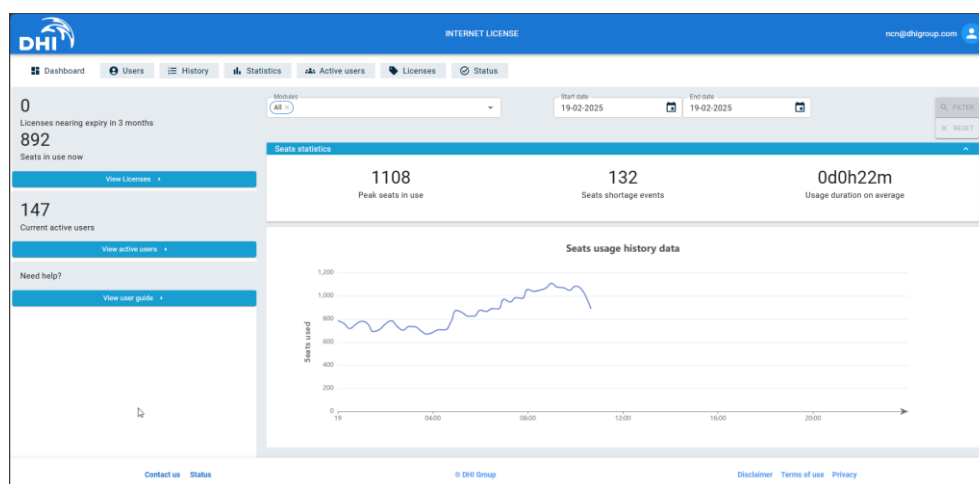
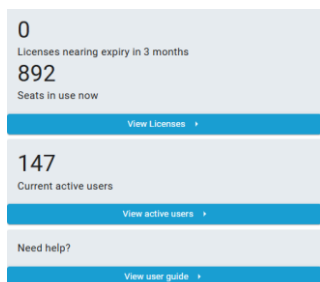


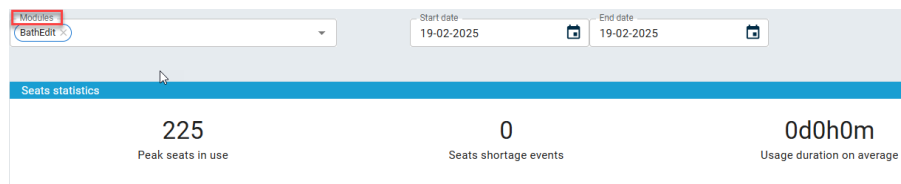
Figure 8 Displaying usage of seats for MIKE Products



You can view the number of **licenses expiring within the next 3 months** and an estimated **number of seats currently in use**. The number of seats in use is calculated by adding up all modules in use, including the engine and editors. Therefore, this number may exceed the number of editor seats that you have purchased.

The Current active users counter shows the number of all users who are currently using MIKE licenses. Clicking the View active users will show you who they are.

The information above the graph and the graph itself can be filtered by module name and date.

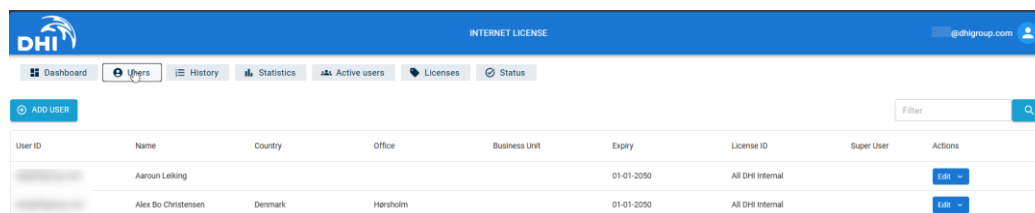


Clicking the **Modules** drop-down will allow you to filter the MIKE modules, that are available in your license.

<p style="text-align: center;">225 Peak seats in use</p>	<p>Peak seats in use are calculated in the same way as number of seats in use but only displays the maximum number of seats based on the product chosen, business unit¹ and datetime. Please be aware that the number of seats is calculated by adding all product modules in use including the engine and editor seats. Therefore, the total number may exceed the number of editor seats you have purchased.</p>
<p style="text-align: center;">0 Seats shortage events</p>	<p>Seats shortage events is a counter that tracks the number of times the license system is being asked for a license where it is not available. The reasons for unavailability may be several:</p> <ul style="list-style-type: none"> • There may be too many users using the license • You may have too few licenses for your workload • You may have tried to use a module that you do not own • You have tried to use a module that has expired • You may have tried to use a module in a version that you do not own.
<p style="text-align: center;">0d0h22m Usage duration on average</p>	<p>Usage duration on average is the average time a seat is being used based on the module chosen and datetime.</p> <p><i>NB: The date and time are localised to your region based on your browser settings</i></p>

5.2.2 Users and User's Role

The **Users** tab shows you all the users registered within your company, who have access (unless disabled) to the Internet license. See Figure 9.



The screenshot shows the 'Users' tab in the DHI Internet License interface. The header includes the DHI logo, 'INTERNET LICENSE', and a user profile icon. The navigation menu contains: Dashboard, Users (selected), History, Statistics, Active users, Licenses, and Status. Below the menu is an 'ADD USER' button and a search filter. The main content is a table with the following columns: User ID, Name, Country, Office, Business Unit, Expiry, License ID, Super User, and Actions. Two users are listed:

User ID	Name	Country	Office	Business Unit	Expiry	License ID	Super User	Actions
	Aaron Letking				01-01-2050	All DHI Internal		Edit
	Alex Bo Christensen	Denmark	Hørsholm		01-01-2050	All DHI Internal		Edit

Figure 9 Users tab

There are two user roles available 'Standard user and Administrator/Super User'.

As a standard user you will be able to edit your own account details only. An Administrator/Super User will have several additional options for managing the accounts and users.

Standard User options

- View all users in the organisation
- Edit your own user details
- Change your own password
- Subscribe / unsubscribe notifications

Administrator/Super User options

NB: Administrators/Super Users have an admin icon beside the Edit button. See Figure 10.

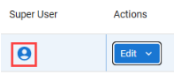
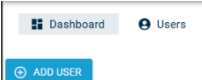
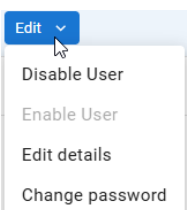
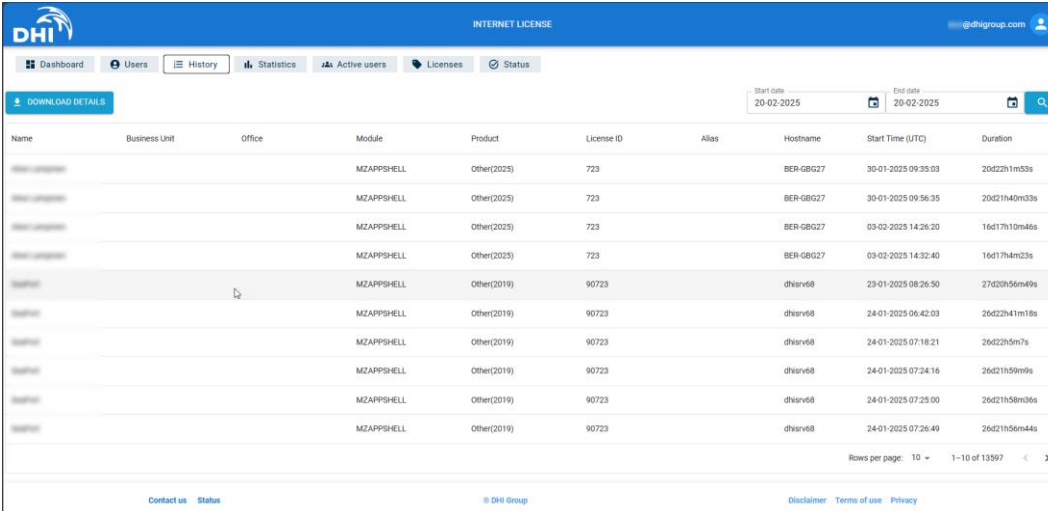
	Admin Icon
	Add user - available at top of page
	<p>Edit menu</p> <ul style="list-style-type: none"> • Disable User (user will not be able to access and use the Internet license) • Edit details for all users, incl. Business Unit • Change passwords for all users

Figure 10 showing the Admin/Super User option

5.3 History

The **History** tab is available to all users, and it shows the historical usage for all users in your organisation. You can search and filter on users, product modules (modules as displayed), products and so on for all fields shown below, see Figure 1

NB: the datetime displayed on the web portal is localised to your region based on your browser settings.



Name	Business Unit	Office	Module	Product	License ID	Alias	Hostname	Start Time (UTC)	Duration
...	MZAPPSHELL	Other(2025)	723		BER-GB027	30-01-2025 09:35:03	20d22h1m53s
...	MZAPPSHELL	Other(2025)	723		BER-GB027	30-01-2025 09:56:35	20d21h40m33s
...	MZAPPSHELL	Other(2025)	723		BER-GB027	03-02-2025 14:26:20	16d17h10m46s
...	MZAPPSHELL	Other(2025)	723		BER-GB027	03-02-2025 14:32:40	16d17h4m23s
...	MZAPPSHELL	Other(2019)	90723		dhsrv68	23-01-2025 08:26:50	27d20h56m49s
...	MZAPPSHELL	Other(2019)	90723		dhsrv68	24-01-2025 06:42:03	26d22h41m18s
...	MZAPPSHELL	Other(2019)	90723		dhsrv68	24-01-2025 07:18:21	26d22h5m7s
...	MZAPPSHELL	Other(2019)	90723		dhsrv68	24-01-2025 07:24:16	26d21h59m9s
...	MZAPPSHELL	Other(2019)	90723		dhsrv68	24-01-2025 07:25:00	26d21h58m36s
...	MZAPPSHELL	Other(2019)	90723		dhsrv68	24-01-2025 07:26:49	26d21h56m44s

Figure 11 History tab

for downloading data to a .csv file please click the “**Download details**” button.

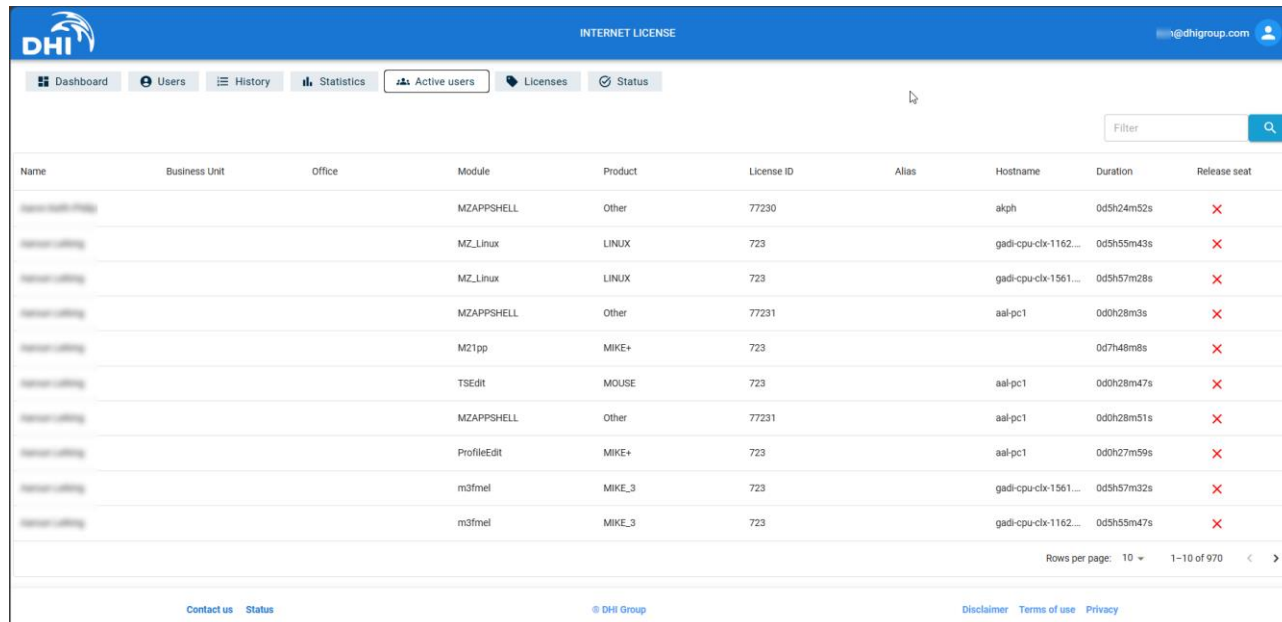


Set the time range for the historical data using the Start and End date fields above the list. Based on the time range selected, the list will be updated.

NB: Downloaded data have the datetime set as GMT instead of local time.

5.4 Active Users

The **Active Users** tab (available to all users) shows all current active users in your organisation. You can search and filter all available columns. See Figure 12.



Name	Business Unit	Office	Module	Product	License ID	Alias	Hostname	Duration	Release seat
			MZAPPSHELL	Other	77230		akph	0d5h24m52s	✗
			MZ_Linux	LINUX	723		gadi-cpu-clx-1162...	0d5h55m43s	✗
			MZ_Linux	LINUX	723		gadi-cpu-clx-1561...	0d5h57m28s	✗
			MZAPPSHELL	Other	77231		aal-pc1	0d0h28m3s	✗
			M21pp	MIKE+	723			0d7h48m8s	✗
			TSEdit	MOUSE	723		aal-pc1	0d0h28m47s	✗
			MZAPPSHELL	Other	77231		aal-pc1	0d0h28m51s	✗
			ProfileEdit	MIKE+	723		aal-pc1	0d0h27m59s	✗
			m3fmei	MIKE_3	723		gadi-cpu-clx-1561...	0d5h57m32s	✗
			m3fmei	MIKE_3	723		gadi-cpu-clx-1162...	0d5h55m47s	✗

Rows per page: 10 | 1-10 of 970

Figure 12 Active user's tab

Releasing license seats

Only users with Administrator/Super User rights have access to this feature.

If a model crashes, the taken license seat is normally released immediately. But if a computer crashes (blue screen) or goes standby while it is running a model (and therefore consuming a seat), the taken license seat will be released automatically after approximately 15 minutes making them available for use. In case a computer goes standby while running a model, the simulation can continue when it comes out of standby mode and the required license module(s) are available.

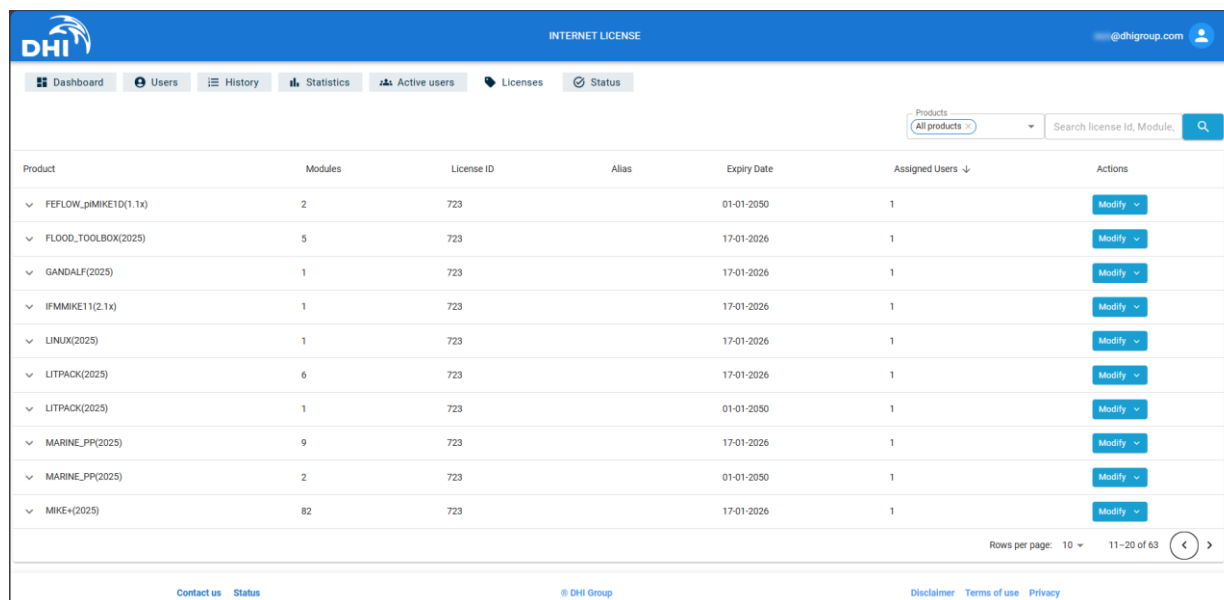
In case there is a need to release a license seat, an administrator can click the x for a specific active user and release the license seat. The license will then be revoked from the end user and the license module will be available immediately.

NB: There is a small risk that the released license seat is immediately taken by another user within your organisation if the user starts the software just as the seat is released.

5.5 Licenses

The **Licenses** tab gives an overview of all license modules available to you/your organisation. The licenses are organised into products. You can search and filter all columns. See Figure 13.

*NB: Please note the difference between the **Product** and **License ID** columns. The License ID is the License Registration number and may contain many products.*



Product	Modules	License ID	Alias	Expiry Date	Assigned Users	Actions
FEFLOW_piMIKE1D(1.1x)	2	723		01-01-2050	1	Modify
FLOOD_TOOLBOX(2025)	5	723		17-01-2026	1	Modify
GANDALF(2025)	1	723		17-01-2026	1	Modify
IFMMIKE1(2.1x)	1	723		17-01-2026	1	Modify
LINUX(2025)	1	723		17-01-2026	1	Modify
LITPACK(2025)	6	723		17-01-2026	1	Modify
LITPACK(2025)	1	723		01-01-2050	1	Modify
MARINE_PP(2025)	9	723		17-01-2026	1	Modify
MARINE_PP(2025)	2	723		01-01-2050	1	Modify
MIKE+(2025)	82	723		17-01-2026	1	Modify

Figure 13 Licenses tab

The fields **Seats** and **Seats in Use** will only be displayed when the **+** button to the left of the product name is clicked.

See the following example in Figure 14. The Seats field will show only when the Product list has been extended. The list shows number of available seats in the Seats column, while the Seats in Use will display the number of seats currently in use for each module.

Module	Seats	Seats In Use
AUTOCAL	unlimited	0
MU_CS_PipeFlow	unlimited	17
MU_CS_Pollution_Trans	unlimited	1
MU_CS_Rainfall_Runoff	unlimited	19
MU_CS_Rivers	unlimited	16
MU_EPANET	unlimited	0
MU_MIKE1D	unlimited	0
MU_ModelManager	unlimited	60
MU_SWMM	unlimited	0
MU_WD_Basic	unlimited	20

+	MIKE_21C(2022)	2	723	01-01-2050	2	Modify
-	MIKE_3(2022)	4	723	01-01-2050	2	Modify
	m3fmGPU		unlimited	3	@dhigroup.com	✘
	MIKE_CMAP		unlimited	0	@dhigroup.com	✘
	MIKE_CMAP		unlimited	0		
	WS_Analysis		unlimited	0		
+	MIKE_3(2022)	47	723	15-01-2023	2	Modify
+	MIKE_ANIMATOR(2022)	1	723	15-01-2023	2	Modify
+	MIKE_BASIN(2022)	23	723	15-01-2023	2	Modify
+	MIKE_CMAP(2022)	1	723	15-01-2023	2	Modify

Figure 14 Example of seats in use

Modify

The **Modify** feature is only for an Administrator/Super User:

- **Define / edit an alias** for the Order ID.
- **Add assigned users** feature (previously was labelled “Add assigned users”)
- **Assign multiple users**

Edit Alias

The **Alias** function gives the Administrator/Super User the option to give a ‘nickname’ / alias for the order IDs for the licenses. This functionality is particularly useful if available licenses have different order IDs.

See example for specifying the alias in Figure 15.

Change Alias

License ID

Alias

Figure 15 Specifying alias for Order ID

When the alias is confirmed, the list of licenses is updated accordingly.

Add assigned users

Adding assigned users is an advanced feature that allows the Administrator/Super User to assign a specific **Order ID** (license registration number) to selected users.

By default, all enabled users have access to all **Products** and all **Order IDs** in your organisation. To restrict access for a user to a specific **Order ID**, an administrator can assign a user or a group of users to a selected **Order ID** by clicking the **Add assigned user(s)** button as shown below.

A user can only be assigned to **ONE** Order ID at any one time. Once a user is assigned to an **Order ID**, that user can only access products and product modules associated with that **Order ID**. See Figure 16.

Product ↑	Modules	License ID	Alias	Expiry Date	Assigned Users	Actions
MIKE+(2021)	36	77230		01-01-2050	0	Modify
MIKE+(2026)	2	723	Internal Use lic	01-01-2050	2	Modify
MIKE_11(2026)	1	723	Internal Use lic	21-01-2026	2	Modify
MIKE_21(2026)	69	723	Internal Use lic	21-01-2026	2	Modify
MIKE_21(2026)	9	723	Internal Use lic	01-01-2050	2	Modify
MIKE_21C(2026)	13	723	Internal Use lic	21-01-2026	2	Modify
MIKE_21C(2026)	2	723	Internal Use lic	01-01-2050	2	Modify
MIKE_3(2026)	63	723	Internal Use lic	21-01-2026	2	Modify

Figure 16 Adding users to specific order ID

An additional dialog menu will be shown if the **Assign multiple users** option is clicked, see Figure 17.

Multi Assign User ×

Target Order ID: 723

Unassigned user(s)

- ...@qq.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com
- ...@dhigroup.com

Assigned user(s)

undo

>>

>

<

<<

redo

Apply Changes

Reset

Figure 17 - Assign multiple users

Remove assigned users

An Administrator/Super User can remove assigned users by clicking the **x** button next to the user's email address in the expanded view of a product, see Figure 8.

Product	Modules	License ID	Expiry Date	Assigned Users	Actions																														
MIKE_3(2022)	47	723	15-01-2023	2	Modify																														
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>M21Overland</td> <td>unlimited</td> <td>0</td> <td>...@dhigroup.com</td> <td style="text-align: center;">×</td> </tr> <tr> <td>m321nos</td> <td>unlimited</td> <td>0</td> <td></td> <td></td> </tr> <tr> <td>m321nos</td> <td>unlimited</td> <td>0</td> <td></td> <td></td> </tr> <tr> <td>m321npa</td> <td>unlimited</td> <td>0</td> <td></td> <td></td> </tr> <tr> <td>m321nsa</td> <td>unlimited</td> <td>0</td> <td></td> <td></td> </tr> <tr> <td>m321nsa</td> <td>unlimited</td> <td>0</td> <td></td> <td></td> </tr> </table>						M21Overland	unlimited	0	...@dhigroup.com	×	m321nos	unlimited	0			m321nos	unlimited	0			m321npa	unlimited	0			m321nsa	unlimited	0			m321nsa	unlimited	0		
M21Overland	unlimited	0	...@dhigroup.com	×																															
m321nos	unlimited	0																																	
m321nos	unlimited	0																																	
m321npa	unlimited	0																																	
m321nsa	unlimited	0																																	
m321nsa	unlimited	0																																	

Figure 18 Remove assigned users

Alternatively, an Administrator/Super User can remove assigned users by clicking the **Assign Multiple Users** option under **Add assigned user(s)** and remove the assigned user. See Figure 19.

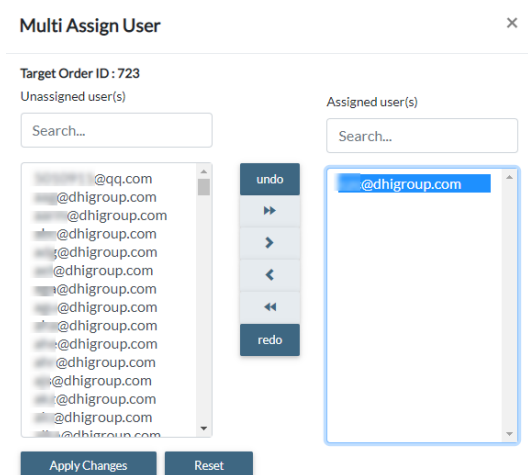


Figure 19 Remove assigned users by Multiple users' dialog

5.6 Forgot or Change password (not applicable for users using MIKE Cloud login)

Be aware that MIKE products only read the configuration when starting, so changing the password while MIKE products are running will make these programs fail. The recovery for this is changing password back to the original value.

**It is recommended to let any running MIKE job for a user account finish before changing the password for the account.*

If a user has forgotten the password or wants to change the password for his/her own account, this operation can be performed in these ways.

- Use the **“Forgot Password?”** at the login page to the DHI Internet License Portal, see Figure 20. Then the password for the specified account/E-mail address is set to an auto generated password, which is sent to the E-mail account.

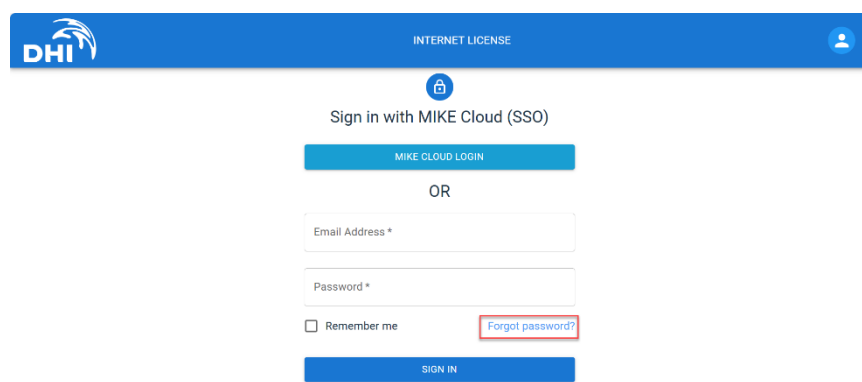
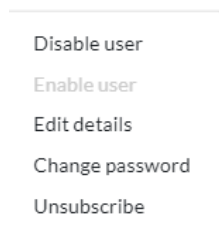


Figure 20 Login page on DHI Internet License Portal

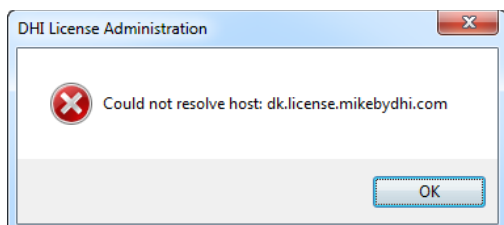
- Get the company Administrator/Super User for the MIKE products to change the password for the user.
- **Change password** - Under the '**Users**' tab on the DHI Internet License Portal and search the account, then use the change password option under actions. This option only works if the user can remember the current password.



6 Troubleshooting connection problems

6.1 Error messages

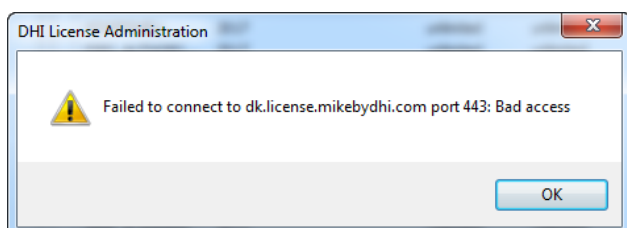
6.1.1 Error message 1



This error message indicates a network connection or configuration error. The PC is not able to resolve which address is behind "dk.license.mikebydhi.com".

Please check if you can login to <https://license.mikepoweredbydhi.com/internetlicense>.

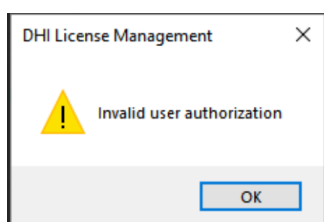
6.1.2 Error message 2



This error message usually means that something is blocking the PC from connecting to the internet license server. It may be a firewall or some other network rules.

Some users must use a "proxy" to access the Internet resources (it can work transparently for them when they use IE, but it must be setup manually for the Internet license).

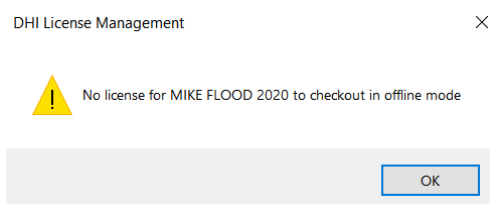
6.1.3 Error message 3



Please check that username and password are correctly entered without any space before or after the letters. You can also check the credentials from this link <https://license.mikepoweredbydhi.com/internetlicense>

Make sure that the latest service packs are installed for your MIKE products.

6.1.4 Error message 4



This error message means that you are trying to check out licenses for a product while the Internet license server is not connected. Make sure to be connected to the internet and that credentials for the Internet license server are correct. Reconnect/refresh internet license server before trying again to check out internet licenses.

6.1.5 Other Error messages

If you get other error messages than the above, please contact our support about your problems. Please include screen dumps of error messages and these logfiles:

- C:\Users\\AppData\Roaming\DHI\LicSys\NetLmLcw.log
- C:\ProgramData\DHI\LicSys\Relay\netlmrelay.log
- C:\Windows\System32\config\systemprofile\AppData\Roaming\DHI\LicSys\NetLmLcw.log (if running on remote simulation)

The MIKE product log messages into these log files in a cyclic way, so the log files only use a limited amount of disk space. For the NetLmLcw.log files (newest entries) 2 more logfiles named NetLmLcw.log.0 and NetLmLcw.log.1 exists: These files contain older log messages. In the same way there is file with older log messages exists for the netlmrelay.log file. This file is named netlmrelay.log_. There are cases where the content of log files with older messages is relevant.

Check our knowledge base for more support references, guides, and frequent asked questions from here: [Knowledge Base - DHI Customer Care Portal \(dhigroup.com\)](https://www.dhigroup.com/knowledge-base)

6.2 SSL Certificate

DHI product using the DHI Internet License service makes a strong check on the SSL certificates from the DHI Internet License Servers. The software checks that the pinned public key in the certificate installed on the Internet License Servers matches certificates issued for DHI Internet License Service. If the certificate check fails, then DHI applications will not communicate with DHI Internet License Service, and applications can only run in demo mode.

The certificate check used also means that if any network security program checks communication between DHI programs and DHI Internet License Service and in this process replaces or manipulates the certificates DHI Internet License will not work. Exceptions for DHI Internet License should be configured in these internet security products.

Make sure that you have the latest Windows updates and the latest service packs for your MIKE products. The software comes with information that is used for validating the certificates in Internet License solution.

Current certificates in DHI Internet License solution :

- SSL certificate for *dk.license.mikebydhi.com*. It is issued by Sectigo RSA Domain Validation Secure Server CA.
- SSL certificate for *license2.mikebydhi.com*. It is issued by Sectigo RSA Domain Validation Secure Server CA.
- Certificate for *license.mikepoweredbydhi.com*. It is issued by Sectigo RSA Domain Validation Secure Server CA.

The first two certificates are for the DHI Internet License Service, and the third one is for the DHI Internet License Portal. DHI will renew the certificates when they are nearing the expiration date, or replace the certificates, if they are revoked or there are doubts about their status.

6.3 Proxy Server

From version 2017 and onwards, it is possible to use these proxy servers: HTTP, SOCKS4, SOCKS4a, SOCKS5 and SOCKS5a, also with authentication if it is required. Only the HTTP proxy type was tested with MIKE product in version 2019. The Proxy server address must be entered as shown below (square brackets [..] denote optional parameters. The default port value is 1080:

- proxyserver[:port] – HTTP proxy, it is the same as the next one (https://...))
- [https://\[user:password@\]proxyserver\[:port\]/](https://[user:password@]proxyserver[:port]/) - HTTP proxy server
- socks4://[user:password@]proxyserver[:port]/ - SOCKS4 proxy server
- socks4a://[user:password@]proxyserver[:port]/ - SOCKS4a proxy server
- socks5://[user:password@]proxyserver[:port]/ - SOCKS5 proxy server
- socks5h://[user:password@]proxyserver[:port]/ - SOCKS5a proxy server

Or you can use Proxifier (or similar) to connect.

Communication with the license server can be tested from the DHI License Management utility, by pressing the **Connect** button. The Proxy settings can also be changed in the Internet License Server Settings window opened with the **Settings...** button.