

# Release Notes 2021

# MIKE C-MAP

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## Introduction

Welcome to MIKE C-MAP 2021 Update 1

In this Release Note, you will find information about new features of MIKE C-MAP, and what you need to know in order to install and get started with Release 2021.

MIKE C-MAP is an efficient tool for extracting depth data and predicted tidal elevation from the worldwide Electronic Chart Database CM-93 Edition 3.0, named C-MAP Professional+, manufactured by C-MAP.

Using MIKE C-MAP requires a software licence from DHI and a licence from C-MAP to the user specified electronic chart coverage. The C-Map Professional+ digital chart database is provided on a DVD. MIKE C-MAP does not work in demo mode, so please ensure that you have obtained these licences before you start the installation. You can find further information about MIKE C-MAP and the C-MAP Professional+ chart database on the MIKE web site, under Products/Coast and Sea/MIKE C-MAP.

MIKE C-MAP is only available as a single seat licence - network licences are not available at present.

Note: It is not possible to access and extract data from C-MAP charts via Remote login.

## System requirements

The recommended minimum system requirements are:

Fully supported Windows operating systems *	Windows 10 Pro, version 20H2/2009 (64 bit) Windows Server 2016 Standard (64 bit) Windows Server 2019 Standard (64 bit)
Processor	x64, 2.2 GHz (or higher)
Memory (RAM)	2 GB (or higher)
Hard disk	40 GB (or higher)
Monitor	SVGA, resolution 1024x768 in 16-bit color

Graphics adapter	64 MB RAM (256 MB RAM or higher recommended), 32-bit true color
File system	NTFS
Software requirements	Microsoft .NET Framework 4.7.2 or later

\* Fully supported operating systems are systems that have been tested in accordance with MIKE's Quality Assurance procedures and where warranty and software maintenance agreement conditions apply.

## Installation

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**DHI License Management - If you are installing on a computer or server where you will also install the license file, please also install the DHI License Manager. It must be downloaded separately.**

To install MIKE C-MAP, please go to the 'MIKE C-MAP' product folder and execute the setup.exe file either on the MIKE 2021 USB or from the downloaded, un-zipped installation files. Press the 'Install' button to begin installation.

Before you press the 'Install' button, we recommend that you read the note describing how to install MIKE C-MAP and the C-MAP Professional+ chart database - this is available [here](#).

The setup program will automatically install all necessary files and folders on your computer. Additionally, an entry is created in the Start Menu for MIKE C-Map.

## License file and dongle

MIKE C-MAP is protected by DHI's standard dongle system with licence files. The product can be added to an existing DHI licence - no new dongle is required. The C-MAP charts are similarly protected by a dongle system with a licence file. For first time holders of C-MAP chart licences, the C-MAP dongle and licence must be obtained through DHI Denmark.

To use MIKE C-MAP in licenced mode, please follow these steps:

1. It is recommended to copy the C-MAP Professional+ chart database from the DVD to your hard disk before you start the installation. This will ensure a faster performance and you can register this as your default database.
2. Similarly, we recommend that you copy the C-MAP licence (password.usr) from the supplied e-mail to your hard disk
3. Make sure that the provided C-MAP dongle is attached to the computer (USB port) that you intend to work on
4. The dongle drivers for the DHI dongle (Sentinel) and the C-MAP dongle (eToken PKI) are installed automatically during the installation of the program.
5. Please refer to the DHI License Manager Release Notes for installing the MIKE license.

## Product invocation

Launch 'MIKE C-MAP' from the Windows Start menu.

Starting MIKE C-MAP without a DHI configured hardware key and valid licence file is not possible. If starting MIKE C-MAP with a DHI configured hardware key and licence file only, you will be able to view a background chart in large scale. However, without DHI and C-Map configured hardware keys and licence files, MIKE C-Map will not be able to display or extract detailed chart information.

## Support

For general support, please refer to our [FAQ](#).

If you experience any difficulties, or if you have questions, please contact our Customer Success team by e-mail or phone:

### Customer Success

DHI A/S  
Agern Allé 5  
DK-2970 Hørsholm  
Denmark

[mike@dhigroup.com](mailto:mike@dhigroup.com)

Tel: +45 4516 9333

You can also contact your local Customer Success team for support in your local language. A list can be found [here](#).

## New features and fixed issues

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Every new release of MIKE C-MAP consists of new modules, new features and/or corrections to problems or significant inconsistencies discovered in previous releases. There are no significant modifications in Release 2021 Update 1.